



December 23, 2021

Dear Families and Staff,

In response to the increasing new Covid-19 cases, the backlog for testing, and rapidly changing measures implemented by the province, Creating Alternatives has made the decision to close our on-site day programs beginning Monday January 3<sup>rd</sup>, 2022 following the holiday break. Families will not be billed for the cancelled on-site program days.

We will continue with the virtual programs in the New Year, however, based on demand and need, and to increase accessibility, we will be providing additional options for our families. The revised virtual program schedule will be sent out to the families on January 3<sup>rd</sup>, 2022 and will be launched on January 4<sup>th</sup>, 2022. Should you wish to register for the virtual programs please complete the attached Service Agreement and connect with Jessica Nofle. The fee schedule for the virtual programs is as follows:

**Fee Schedule for Virtual Programs**

Program Option	Fee
Unlimited virtual classes per day	\$800/month subscription
Up to 3 virtual classes per day	\$600/month subscription
Individual (1:1) virtual classes – individualized program, topic of choice	\$28/session
Single session purchase	\$20/session

At this time, we are not able to indicate the duration of the on-site closure but will be sure to send out weekly updates on the situation in the New Year. We are dedicated to ensuring the well-being of all our participants, staff, and community. Our hope is that these aggressive measures will reduce the spread of Omicron and decrease the pressure on our health care system.

Should you have any questions or concerns with respect to the above, please do not hesitate to reach out to any of the Creating Alternatives staff.

**Contacts**

Billing	Lina Melchiorre	<a href="mailto:lmelchiorre@creatingalternatives.ca">lmelchiorre@creatingalternatives.ca</a>	ext. 102
Programs	Maria Rea	<a href="mailto:maria@creatingalternatives.ca">maria@creatingalternatives.ca</a>	ext. 113
Programs	Jessica Nofle	<a href="mailto:jessica@creatingalternatives.ca">jessica@creatingalternatives.ca</a>	ext. 101

Keep safe,

Danielle Dang  
Executive Director  
[danielle@creatingalternatives.ca](mailto:danielle@creatingalternatives.ca)  
905-264-9007 ext. 103